



IFW

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Date: October 28, 2004

To: Marcia Robinson

Cc: Deborah Dillard

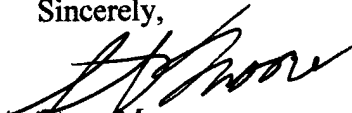
From: Steve Moore

Re: Thank You

We talked by telephone on September 28, and you were polite, professional and in particular, helpful with assisting me in solving my problem (regarding application number 10/607,291).

Because you were so helpful, I also mailed your supervisor this letter so that she knows you made me an appreciative customer of the U.S.P.T.O.

Sincerely,



Steve Moore

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